

Festive Delight Offer on HP's Best Laser Printer!

1st Sep to 1st Nov'2024

www.redeemnow.in/hpfestivedelight



Steps to Avail Offer



1

Visit:
www.redeemnow.in/hpfe-stivedelight/ and register

2

Upload the required documents

3

Avail the offer gift
"Swiss Military Trolley bag" worth Rs 9999/-
@ FREE

Valid SKU List



Part No.	381V6A
Description	HP LaserJet Tank 1020w Printer
Purchase Validity	1 st Sep to 1 st Nov'2024
Swiss Military Trolley Bag	Free
Registration Validity	Register within 7 days from the date of purchase of printer

- Terms & Conditions apply
- Valid on select models on redemption only

Terms & Conditions



- This Offer is valid only on HP LaserJet Tank 1020w Printer, purchased between 1st Sep to 1st Nov'2024 in India. The offer doesn't extend to any other HP Printer SKU not mentioned above. Please go through the offer terms and conditions carefully as HP will not be responsible for any miscommunication in this regard.
- This offer is applicable for Flipkart and Amazon purchases as well.
- This offer is valid only on selected SKU of **HP Laser Jet Tank 1020W** for the purchase made between 1st Sep to 1st Nov'2024 to avail "Swiss Military Trolley bag".
- In case Swiss Military Trolley Bag received in a damage condition, the customer need to report this within 24-48 hours post Delivery of shipment. It will not be entertained beyond above timeline.
- This Offer is valid on above SKU of HP Laser Jet Tank Printer as mentioned above, any series that is not a part of eligible SKU list, will not be considered for this offer. Please check with your retailer about validity of the offer at the time of your purchase. HP will not be responsible for any miscommunication in this regard.
- The Customer needs to register with correct serial number of your product at www.redeemnow.in/hpfestivedelight/ within 7 days from the date of Purchase of printer . The serial number of the Printer entered by you at the time of registration will be used to check validity of the offer.
- HP Printers covered under this offer are also available without this offer.
- All customer queries regarding the printer offer can be directed to printer@redeemnow.in
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.

Terms & Conditions



- Same email ID, mobile number, address and PAN number can be used to register for the offer redemption for only once. If more than 1 request is received with the same contact details/PAN number, the claim for offer benefits will be rejected.
- Only 1 unit of HP Laser Jet Tank 1020 W printer per invoice per customer will be eligible for redemption under this offer.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfilment of terms and conditions of the offer.
- Offer claimed by online customer shall be processed and communicated on their registered mobile number or e-mail id.
- Offer benefit(s) shall be processed and dispatched on the registered address within 30 days from the date of approval of claim. Customers will be informed through an email in case of any delay in processing of the same. HP and/or its agency will not be held liable for any delay in processing of the offer due to any force majeure condition or on account of any government or local authority-imposed restrictions due to the any pandemic situation.
- In case if there is a mismatch between Serial no./ Invoice uploaded by customer, the agency representative will contact and confirm for the correct invoice. If the right invoice is not submitted within 10 days, case will be dismissed.
- HP shall not be held responsible for any delay in communication with regard to this offer. HP reserves the right to either change the offer benefits or withdraw the offer at any point without any notice or reason.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the present offer.

Terms & Conditions



- The HP Printer SKUs eligible under this offer are also available for sale independently without the offer.
- HP does not intend to have access to personally identifiable information (“PII”) of Customer in connection to this offer and any such access will be incidental. While handling PII of a customer, HP will be guided by its Privacy policy, which is available at <https://www.hp.com/privacy>.
- HP shall not be held responsible for delay in communication regarding the offer/ contest and it reserves the right at any time to change, modify, withdraw, extend, or terminate this Contest/ Offer at their discretion, without any prior notice and without any liability or obligation in this regard.
- This offer can not be clubbed with any other offer and is not transferrable.
- This offer is valid only for India citizens for purchases made in India.
- The offer is available on ‘as is’ basis and HP disclaims any warranties, whether express or implied.
- The participation in the offer/ contest is voluntary. By agreeing to enter in the contest/ offer, customer (You) agree to be bound by its terms and conditions.
- The Company shall not be liable to pay any compensation or otherwise for any failure to perform any obligation under the offer, which is due to a force majeure event which is beyond the control of the Company.
- HP reserves the right to disqualify any customer, or discontinue the offer any time without prior intimation.
- The offer shall be governed by the laws of India and shall be subject to the Courts at Bangalore.

Redemption Process



Some important points that need your attention while you opt for any redemption benefit/s.

- During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.
- During upload of the documents, kindly ensure that all documents are clearly visible, and file size should not be more than 2 MB.
- At the time of registration, kindly keep a scanned copy of the following documents:
 - A copy of purchase invoice,
 - A printer serial number sticker (available on the backside of a printer).
 - A copy of your valid ID proof.
- During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefit(s) reach to you directly.
- Please mention your dealer's name and select the valid SKU to get the offer details. Select the offer and check your registration details before you click on Submit button. Upon successful submission of details, a thank you page will open. Please make a note of your redemption code that can be used as a reference number for all future communications with the redemption cell. Registration should be completed within 7 days of purchase of the product.

Redemption Process



- On receipt of these documents and registration details, redemption cell shall do verification of the same and share further communication within 72 hrs. through email / SMS about validation status.
- Hold stage:
 - In case of any missing details/documents, customer shall be requested to provide the same within given time frame.
- Rejection stage:
 - In case of rejection of claim due non-compliance of the terms of the offer, customer shall be communicated about the same through Email/SMS
- All customer queries regarding the offer can be directed as per the following:
 - Email : Customer can write email to printer@redeemnow.in
 - SMS update: In case customer wants know latest status of their claim, customer can send SMS Claim <RedemptionCode> to 53030, and an auto reply with latest status of the redemption request will be shared through system

Process flow for redeeming the offer



Customer buys an eligible model of HP Laser Jet Tank printer from Offline or Online (HP Online Store, Amazon & Flipkart purchases)

Customer to visit and register for availing offer benefit/s within 7 days of purchase of eligible product.

During online registration customer to complete the following:

- Fill in product and purchase details
- Fill in personal details
- Put in their valid Email ID, Mobile Number and Pan Card No.
- Upload copies of purchase invoice, printer serial no. sticker (available on the backside of a printer) and his/her ID proof
- Chose the freebee from the options
- Click on "Accept" the offer terms and conditions and
- Click on "Submit"

Redemption cell shall validate all the documents and send approval email within 72 hrs. post registration

Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines

Post approval of the claim - Customer shall receive claimed benefit/s within maximum of 30 days

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Thank you!

