

# HP Sprocket Offer

Valid from

20<sup>th</sup> December 2017 to 15<sup>th</sup> February 2018



book my show  
e-voucher

# Redemption Process (Sprocket offer )

## **Purchase made through HP Online Store ([www.hpshopping.in](http://www.hpshopping.in))**

We would like to update you that, for the purchase made through HP online store ([www.hpshopping.in](http://www.hpshopping.in)), customer need not to register their product details on this link.

## **Purchase made through Over the counter HP Authorized reseller**

We would like to highlight some important points that need your attention while you opt for any redemption benefit(s).

- During online registration for the offer, contact person's name should be same as written on a copy of purchase invoice.
- Customer must send a copy of Purchase invoice and the original cut out of the printer bar code serial number sticker from the box mentioning the redemption code on copy of the purchase invoice to below address:

HP Redemption Cell, Office No. 925,  
89, Hemkunt Chambers, Nehru Place,  
New Delhi - 110019.

Claim: HP Sprocket Offer

- During registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reaches to you directly.
- Select source of purchase and dealer name, and valid SKU and please re-check complete details before you click on Submit button. Upon successful submission of details, thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell.
- The Customer must submit his/her claim document to get the gift. Customer need to send copy of purchase invoice along with printer barcode serial number sticker (Original Cutout from the box) within 30 days from the registration date. Once your documents reach to HP redemption cell, within 3 working days HP redemption cell team will revert back to you with a Claim Validation/Approval mail

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### Important Note:

- If customer sends wrong/incomplete documents at HP Redemption Cell, then customer's claim will be put on hold and he/she will have to upload the complete set of claim documents. Redemption Cell will do a maximum of 3 follow-ups through email followed by Phone calls for such cases and in absence of any response, the claim shall be marked as rejected into the system.
- If customer completes online registration by visiting to the webpage and complete registration page and also sent the claim documents at HP Redemption cell, but it is found upon the document validation that, the purchased product is not a legal product of HP India, claim for offer benefit(s) shall stand rejected and no further communication will be entertained in this regard.
- Register your claim within 15 days from the date of purchase and send your claim within 30 days from the registration date. Last date for registration under this Offer is 1<sup>st</sup> March, 2018.
- Please allow 4 to 6 weeks' time after receiving the required documents at HP Redemption Cell to process and send your gift. Gift will be sent to the customer in 4-6 weeks from the date of documents received at HP Redemption cell. For any delay, you will be updated through Email and SMS.
- A customer can claim maximum of 2 purchases made during the promotion period.

# Terms and Conditions

- This offer is ONLY valid for end customer purchase made between 20<sup>th</sup> December 2017 and 15<sup>th</sup> February, 2018.
- The customer in order to claim the gift has to visit [www.redeemnow.in/sprocketoffer](http://www.redeemnow.in/sprocketoffer) to register his/her claim.
- Offer is valid on the below mentioned SKU's only.
  - Z3Z92A      Black Sprocket
  - Z3Z93A      Red Sprocket
  - Z3Z91A      White Sprocket
- This offer is only applicable in case of purchase via over the Counter Sale through HP Authorized Resellers or through HP Online store ([www.hpshopping.in](http://www.hpshopping.in)). If customer purchase HP Printer from HP Online store ([www.hpshopping.in](http://www.hpshopping.in)) and select offer during checkout process, they need not to register their product details on this link ([www.redeemnow.in/sprocketoffer](http://www.redeemnow.in/sprocketoffer)).
- This offer is valid on select SKUs of HP Printers, any model that is not a part of eligible SKU list, will not be considered under this offer. Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- The serial number of the Printer and the Redemption Code you get on registering at offer registration page will be used to check validity of the offer.
- Offer Registration site will be active till 1<sup>st</sup> March, 2018 (Midnight).
- HP Printer models covered under this offer are also available without this offer.
- Please make sure that the email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, because all offer related communication shall be sent on this registered email ID only.
- All customer queries regarding the offer can be directed to [inkadvantage@redeemnow.in](mailto:inkadvantage@redeemnow.in)
- In case of any customer issues related to the offer, all attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- Offer claimed by online customer shall be processed and communicated through Email / SMS.
- All customer queries regarding the offer can be directed as per the following:
  - Email** : Write to [inkadvantage@redeemnow.in](mailto:inkadvantage@redeemnow.in)
  - Callback** : If you want to talk to our representative, send SMS REDHELP to 53030, and we will give you a callback within 24 hours.

# Book My Show Voucher

6 Tickets worth maximum Rs.1500/-



## Terms and Conditions

- a) Tickets can be booked for any day & any show from Monday to Thursday and from Friday to Sunday upto 3:00 pm and can only be booked for Movies on BookMyShow website and on BMS mobile app.
  - b) Voucher will only be adjusted against the Ticket cost. BookMyShow convenience fees and/or any additional amount transaction to be borne by the voucher user.
  - c) Tickets need to be booked minimum 2 days in advance
  - d) User can avail minimum of 1 ticket or maximum of 6 tickets in a single transaction. Maximum transaction being 3 per user to avail all 6 tickets.
  - e) Discount on every ticket will be upto Rs.250. Additional ticket amount if any will have to be paid extra.
  - g) Voucher will be locked to a mobile number and email id
  - h) Tempcode will be valid for 3 month and Win pin Voucher will be valid for 3 months
- General Terms
  - Not more than 3 vouchers to be given to a customer.
  - No re-distribution/re-selling of vouchers
  - No agency or individual to be appointed for redemptions.
  - Customer needs to redeem it themselves on BMS's website/mobile app
  - Assistance if any can be provided by contact center on 022 61445050
  - If lost/misused, the voucher cannot be replaced. Void if resold, Cannot be exchanged for point(s) or cash & cannot be re-validated once past expiry date.
  - In addition to these BookMyShow Voucher Terms and Conditions, BookMyShow Vouchers and their use on website are also subject to BookMyShow's general Terms of Use & BookMyShow's decision will be final in case of any dispute.
  - Voucher will only be adjusted against the ticket cost. Convenience fees or any additional amount transaction to be borne by the voucher user if any.