

CELEBRATE THIS SPRING WITH LASER PRINTERS

NEVER BEFORE PERKS

Get 2 Years of Additional Warranty worth Rs.1500 or Pine Perks E-Gift Vouchers worth Rs.1000



CELEBRATE THIS SPRING



- Extend your Total Warranty Coverage to 3 years Onsite (1 Year Standard + 2 Year Extended)

OR



- Pine Perk Gift card worth Rs 1000. This is an E-Voucher and will be sent on the registered email id.
- Customers can use this E- Voucher to Select from a host of Brands and online Portal Vouchers.
- Multiple Vouchers of any value from multiple Brands can be redeemed, subject to a total of 1,000/-
 - Example : Rs. 200 Voucher of Myntra, Rs.500 Voucher of Book My Show and Rs.300 Voucher from Shoppers Stop.
- Buy Voucher for the brands like Flipkart, Myntra, Lifestyle, Pantaloons, Allen Solly and many more. Choose a wide range of Online and Offline brands under one roof.
- For Redeeming the voucher customer has to visit www.PinePerks.in and log in using the mobile number registered under HP Laser Spring Offer.
- Customer has to buy the vouchers using Pine perk Account within 3 months from the date of money credited to Pine perk account.
- Individual brand vouchers validity can be checked on Pine Perk's website under T&Cs for each brand.

PinePerks

Choose from a range of brands:

LIFESTYLE

SHOPPERS STOP
START SOMETHING NEW

lifestyle
YOUR STYLE. YOUR STORE.

Levi's

THE TITAN

NIKE

JACK & JONES®

pantaloon

HEALTH & FITNESS

Tuscany
De-Stress. Energize. Breathe...

new
U
about you
A Qatar Enterprise

kaya
skin & clinic
How perfect you are...

VLCC
SLIMMING & BEAUTY & FITNESS
FOR MEN AND WOMEN

YFCE
LIVE FIT

Dr Batra's®

E-COMMERCE

amazon.in

Flipkart



TRAVEL

make my trip
MEMORIES UNLIMITED

yatra.com

DINING

dineout

HYPERMARKET

BIG BAZAAR

ENTERTAINMENT

book my show

FASHION ACCESSORIES

HIDESIGN

and many more...

Process for Redeeming Pine perks

Customer will receive confirmation from HP Redemption cell about PinePerks account creation with voucher of Rs. 1000 added in the wallet.

Customer to visit www.PinePerks.in and login using registered mobile no. and OTP sent by HP Redemption cell on registered mobile no.

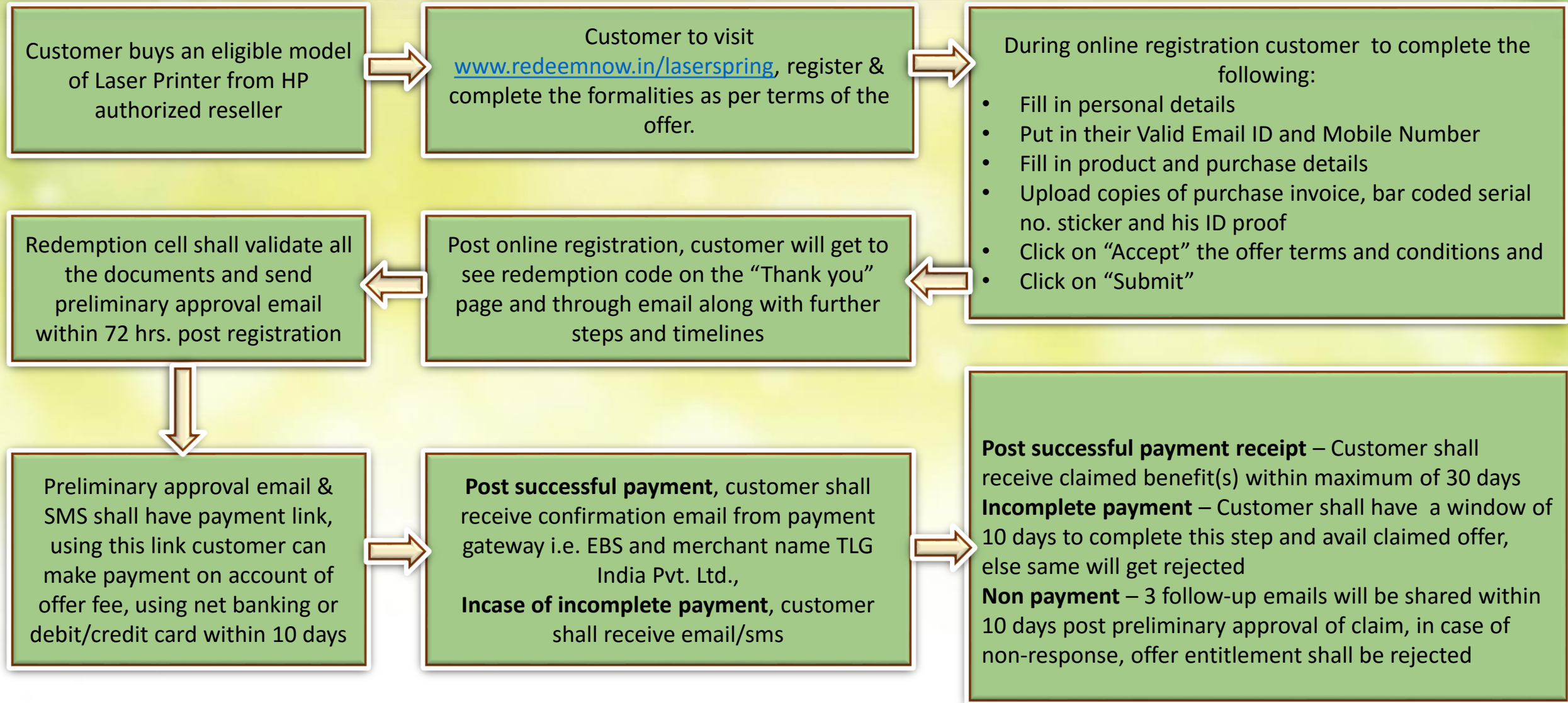
After logging in, the customer can check their rewards balance of Rs 1000 in their PinePerks Wallet. Now the customer can choose multiple vouchers from multiple brands of any available denomination and click 'Add to cart'

For eg. The customer receives confirmation of PinePerks account creation on 17th Feb, 2018. Now customer needs to buy single/multiple vouchers worth Rs 1000 from PinePerks before 17th May, 2018.

Customer needs to redeem the PinePerks wallet and buy the vouchers within 3 months of date of wallet credit into his/her PinePerks account.

Customer will receive voucher confirmation on his/her registered mobile no. with voucher code that can be redeemed basis T&Cs of individual brands.

Process Note for Redeeming the Offer



Additional 2 Years warranty worth Rs 1500

- Select HP Laser Printer come with 1 year default onsite warranty. This offer is for additional 2 years onsite warranty. Total Warranty period will be 3 years.
- The warranty certificate will be emailed to customer's registered email id. There will be no hard copy of the same. Customers need to carry a printout of this warranty certificate and invoice copy to HP authorized service centers.
- Model's which already have 3 year warranty will not be eligible under this offer.

Redemption Process

Some important points that need your attention while you opt for any redemption benefit/s.

- During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.
- During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.
- At the time of registration, kindly keep a scanned copy of the following documents:
 - A copy of purchase invoice,
 - A barcoded printer serial number sticker (same can be taken from cardboard packaging of printer packaging).
 - A copy of your valid ID proof.
- During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefit(s) reach to you directly.
- Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of an offer of your choice, please check complete details before you click on Submit button. Upon successful submission of details, a thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell. Registration should be completed within 7 days of purchase of the product.
- On receipt of these documents and registration details, redemption cell shall do verification of the same, and share further communication within 72 hrs. through email / SMS about validation status.
- **Pre-approval stage:**
 - Customer will be requested to make a payment on account of offer fee through a payment link (payment link shall be shared on email ID or through SMS)
 - On receipt of payment, claim approval communication shall be shared to the customer and further processing and release of claimed benefit/s shall be done within a maximum of 30 days from the date of claim approval date
- **Hold stage:**
 - In case of any missing details/documents, customer shall be requested to provide the same within given time frame.
- **Rejection stage:**
 - In case of rejection of claim due non-compliance of the terms of the offer, customer shall be communicated about the same through Email/SMS

Redemption Process

- **This offer is only applicable in case of purchase Via Over the Counter Sale through HP Authorized Resellers.**
- Offer is ONLY valid for end customer purchase made between 1st February, 2018 to 28th February, 2018.
- This Offer is Valid on HP LaserJet Printer 1005/1020+/126nw/154a/154nw/128fw, 3 SKU (1005, 126nw and 128nw) are multifunction, while 3 (1020 plus, 154a and 154nw) are single function printer.
- Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the printer entered by you at www.redeemnow.in/laserspring will be used to check validity of the offer.
- The Customer needs to register within 7 days from the date of Purchase of printer.
- Offer Registration site will be active till 7th March 2018 (Midnight).
- HP Printer model covered under this offer are also available without this offer.
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.
- All customer queries regarding the offer can be directed to laserjet@redeemnow.in
- Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be Rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- Offer claimed by online customer shall be processed and communicated through Email / SMS
- All customer queries regarding the offer can be directed as per the following:
 - Email : Customer can write email to laserjet@redeemnow.in,
 - SMS update: In case customer wants know latest status of their claim, customer can send SMS Claim <RedemptionCode> to 53030, and an auto reply with latest status of the redemption request will be shared through system
- Offer benefit/s shall be processed and emailed on the registered email id within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.



Thank You